

California Lemon Law Repair Order Checklist

Use one copy for each dealer visit. Compare the customer complaint, dealer findings, work performed, mileage, and dates before leaving. Accurate final repair orders help an attorney review the actual history without guessing.

Vehicle year / make / model		VIN (last 8 is enough for your working copy)
Repair order number		Dealer / authorized repair facility
Date/mileage delivered	Date/mileage ready	Date/mileage picked up

Before you authorize the visit

- ☐ Describe what the vehicle did in observable terms - warning, sound, loss of function, leak, vibration, or other symptom.
- ☐ State when it happens: speed, temperature, charging state, weather, load, road condition, or other repeatable circumstance.
- ☐ Ask the advisor to write your complaint accurately; avoid a shortened description that leaves out a recurring or safety-related fact.
- ☐ Provide safe photos or video, prior repair-order numbers, and the date/mileage when the condition returned.
- ☐ Ask whether the work is being handled under a written manufacturer, dealer, or certified-pre-owned warranty.

Before you leave with the vehicle

- ☐ Receive the final repair order even if the dealer says it could not duplicate the concern or performed no repair.
- ☐ Confirm the open/close dates, mileage in/out, customer complaint, technician findings, and correction are complete.
- ☐ Look for diagnostic codes, test results, part numbers, software versions, road-test notes, and warranty authorization details.
- ☐ Ask what changed, how the correction was verified, and whether any part, engineering review, or follow-up is still pending.
- ☐ Keep towing, rental, rideshare, lodging, and other out-of-pocket records connected to the repair visit.

Write the recurrence down

If the same condition returns, do not alter the earlier record. Make a new dated entry with current mileage and the circumstances. Then match the recurrence to the next final repair order.

Date and mileage	What happened / warning shown	Driving or charging conditions

NEXT STEP: Put every final repair order in date order. Add the purchase or lease agreement, warranty booklet, manufacturer communications, and this checklist. For a free vehicle-specific review, visit ZapLemon.com or call (844) 927-5366.

Attorney Advertising. This educational checklist is not legal advice and does not predict eligibility or an outcome. Every matter is different. Completing or submitting information does not create an attorney-client relationship; that relationship is formed only through a written engagement agreement signed by the client and the Law Offices of Daniel A. Cuellar.